

Stephanie Rawlings-Blake



Room 250
City Hall

Mayor

Baltimore, MD 21202

**PRIVILEGED AND CONFIDENTIAL
MEMORANDUM:**

October 11, 2016

TO: The Honorable Stephanie Rawlings-Blake
Kaliopé Parthemos, Chief of Staff
Connor Scott, Assistant Deputy Mayor of Operations
Sam Sidh, Director of CitiStat

FROM: The CitiStat Team

SUBJECT: Department of Transportation, Executive Briefing



• **Making Progress**

- **Bike Share.** The Department of Transportation stated that the bike share program is still on target for the October 28th launch of Phase 1, which is approximately 30 locations. The Department of Transportation is currently working with the contractor for estimates at sites and is now finalizing the station approvals and permits. The Bike Share website and Founding Member Campaign will be going live in the beginning of October.



- **Needs Improvement**

- **Grass Mowing.** Grass mowing has been a topic of discussion over the past few DOT Stat meetings. As you can see from the graph below the closed on time percentage has decreased substantially to below 50%. One thing worth noting, however, is the amount of requests closed during the September 23rd period, approximately 140 which is more than any previous period shown. The reason behind the low closed on time percentage is due to fact that many old requests were finally resolved.

■ Created ■ Closed ■ % Closed on time

